

This Referral Flow Chart should be used when linking families to services for special needs. It was created to increase awareness of available resources, and improve access to services when needed. For additional information please visit the Resource CAFÉ at www.ResourceCAFE.org.

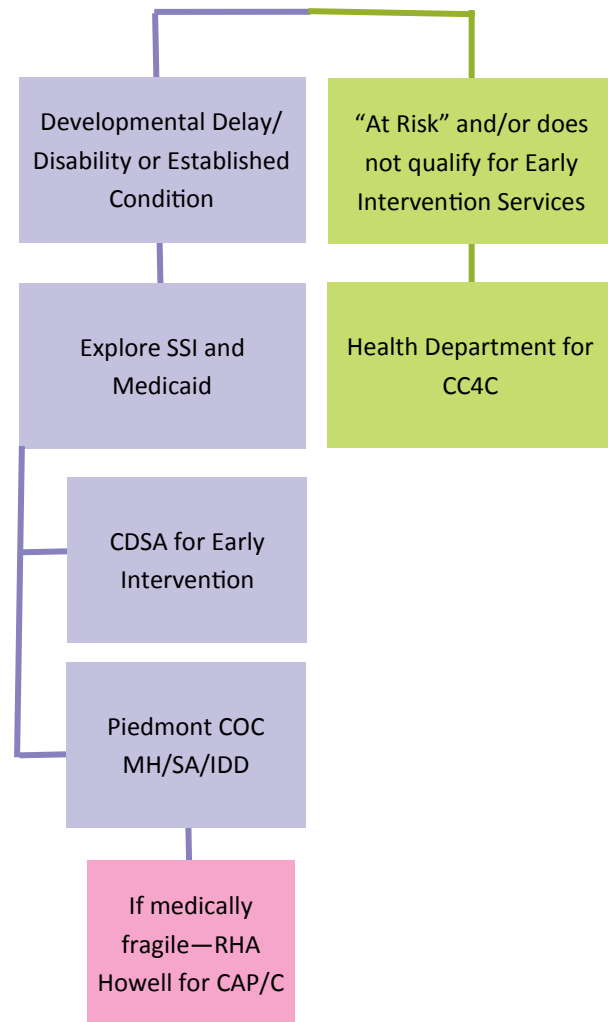
Color Key:

- Purple: Diagnosed Condition
- Green: At risk or suspected disability
- Pink: Medical Concerns

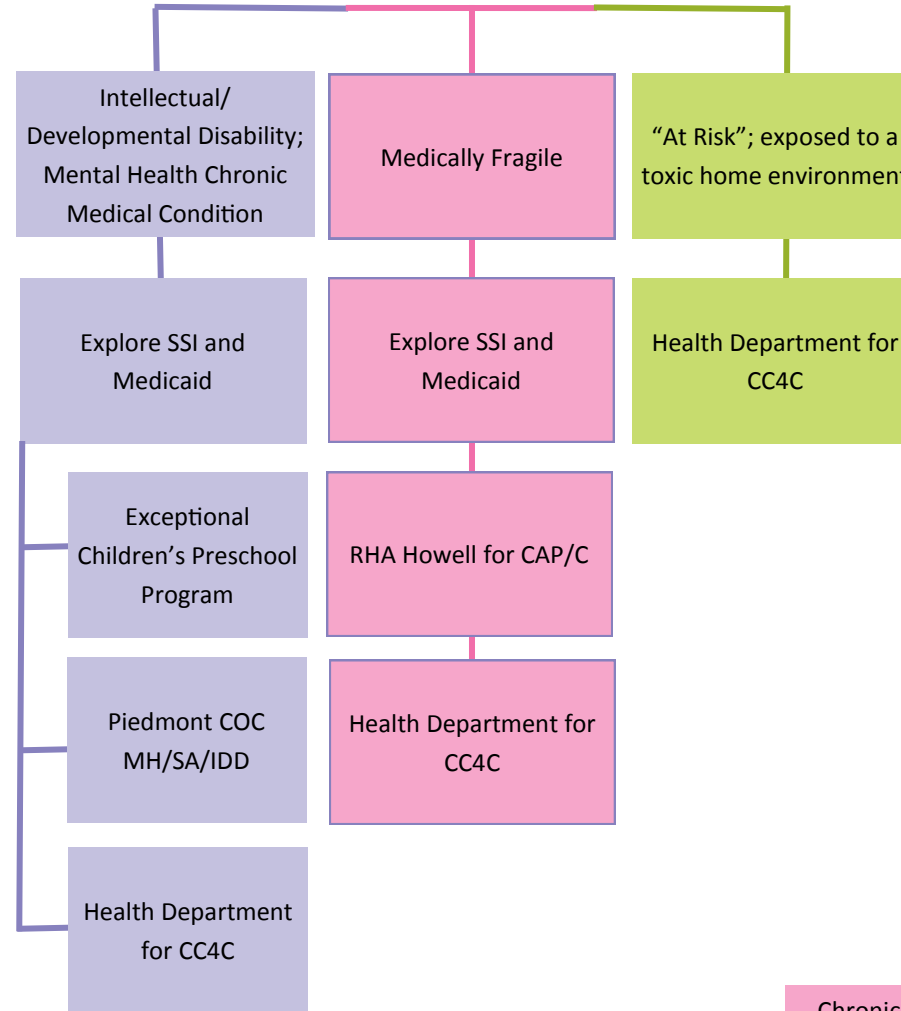
Acronym Key:

- CC4C**
Care Coordination for Children
- CAP/DA**
Community Alternative Program-Disabled Adults
- CDSA**
Children's Developmental Services Agency
- CAP/C**
Community Alternative Program for Children
- DSS**
Department of Social Services
- IDD**
Intellectual/Developmental Disabilities
- MH/SA/IDD**
Mental Health, Substance Abuse, Intellectual and Developmental Disabilities
- Piedmont COC**
Piedmont Community Operations Center (formerly PBH)
- SSI**
Supplemental Security Income

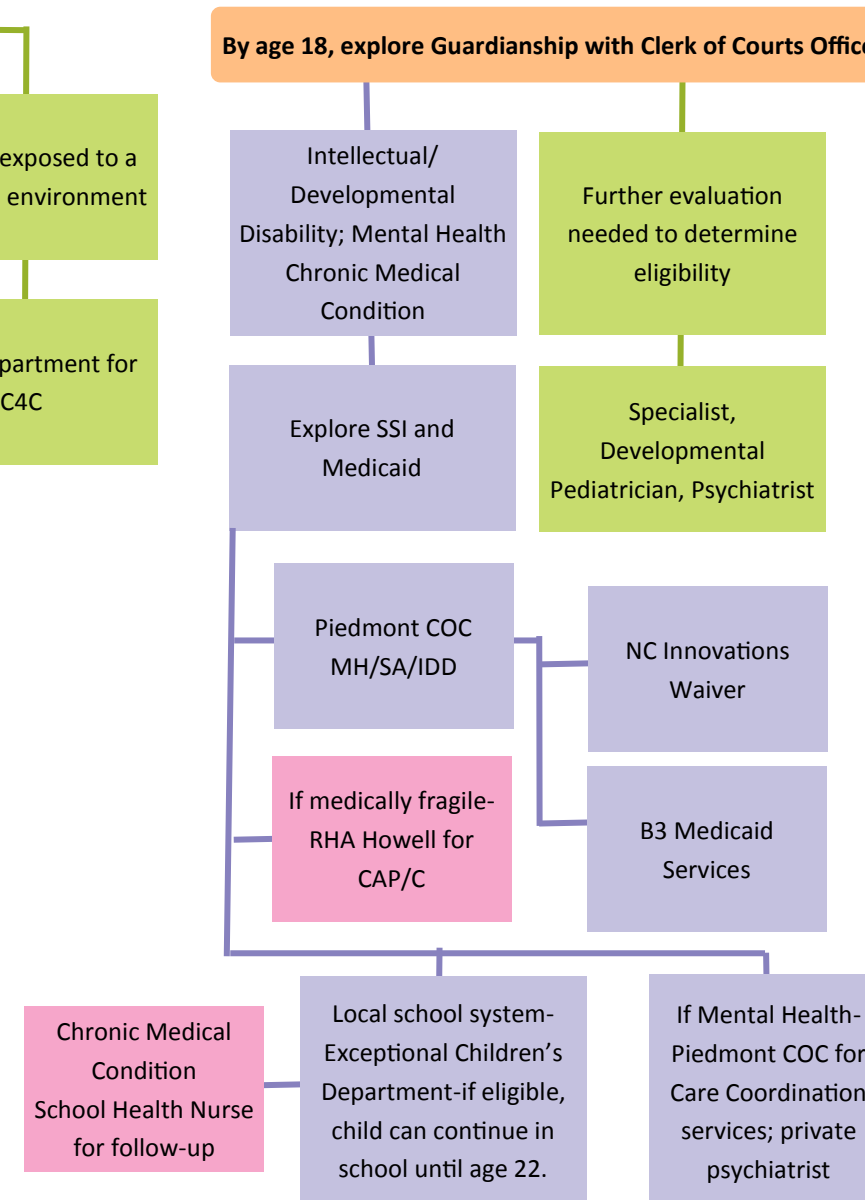
Referral Sources for Birth to Age 3



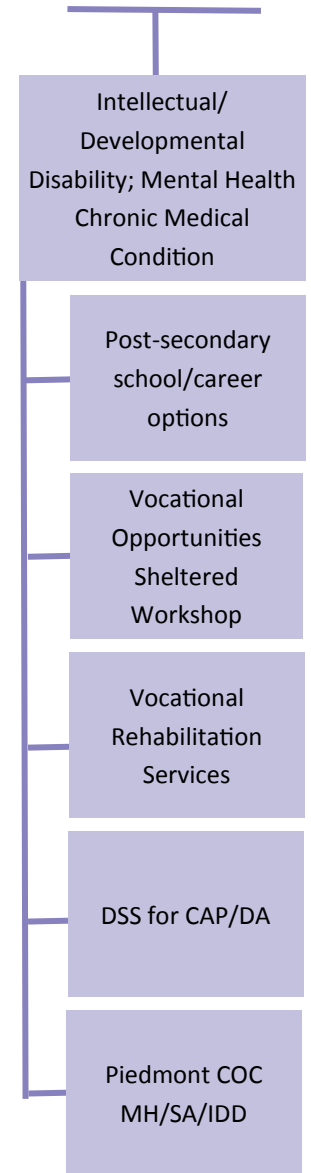
Referral Sources for Ages 3 to 5 Years



Referral Sources for Ages 5 to 21 Years



Referral Sources for Ages 21 +



Flow Chart may be reproduced as needed

Important things to consider:

- Consider a referral to the Family Support Network of Southern Piedmont for parent to parent matching and for the Parent Network Support Group.
- If a child has an intellectual or developmental disability, the Arc of Cabarrus County can provide support and advocacy.
- What if a child is in a mental health crisis? A family can call the Piedmont COC access number at 1-800-939-5911 OR can walk into Daymark Recovery Services for help.
- Parents of Youth 14 years and older with special health care needs should talk with their child's school regarding educational, living, and vocational options after high school.
- A youth and his/her family should be thinking about healthcare transition starting around age 16. Where will the child go for medical care once he or she can no longer see a pediatrician?
- The issue of Guardianship should be explored before a child turns 18 years old. Contact the Clerk of Courts office to discuss the Guardianship process.
- Examples of Toxic Stress include domestic violence, caregiver neglect, substance abuse, unstable home, homeless, caregiver suffering from depression or other mental health condition.
- Medically fragile refers to a child with severe chronic medical needs. Examples could include children with ventilators, tracheostomies, feedings tubes, severe seizures, and those who cannot perform daily living tasks.



Community Care
of Southern Piedmont



704-920-1000



Cabarrus County
Innovative Approaches
Grant Project

Children and Youth with Special Health Care Needs:

A Guide Through the Service System



Cabarrus County
Innovative Approaches
Grant Project

Resource Contact Information:

Programs Offered:

**CAP/C (Community Alternative Program for Children)
RHA Howell - Ages Birth through 21**
Phone: 888-207-7828

**CAP/DA - (Community Alternative Program-Disabled Adults)
Cabarrus County Department of Social Services**
Phone: 704-920-1400

**CC4C (Care Coordination For Children)-Ages Birth through 5
Cabarrus Health Alliance**
Phone: 704-920-1258 Fax: 704-933-3346
Rowan County Health Department
Phone : 704-216-8777 Fax: 704-638-3129
Stanly County Health Department
Phone: 704-986-3060 Fax: 704-982-8354

**Cabarrus County Social Security Office
SSI (Supplemental Security Income)**
Phone: 888-366-6149

Cabarrus County Clerk of Courts - Guardianship
Phone: 704-262-5500

Children's Developmental Services Agency (CDSA)
Early Intervention Services - Ages Birth through 3
Phone 704-786-9181 Fax 704-792-9198

**Exceptional Children's Preschool Program - Ages 3-5
Cabarrus County Schools**
Phone : 704-782-5712 Fax: 704-784-2346
Kannapolis City Schools
Phone: 704-932-7433 Fax: 704-933-3771

**Exceptional Children's Department - Ages 5-21
Cabarrus County Schools**
Phone : 704-262-6118 Fax: 704-262-6226
Kannapolis City Schools
Phone: 704-938-3151 Fax: 704-933-3155

Medicaid - Cabarrus County Department of Social Services
Phone: 704-920-1400

**Piedmont COC (formerly PBH) MH/SA/IDD
Care Coordination; Cardinal Innovations Waiver Services**
Phone 1-800-939-5911/ local 704-721-7000

Vocational Rehabilitation Services
Phone: 704-788-2172

Consider referrals to the following agencies:

The ARC of Cabarrus County
Phone: 704-788-1616

Cabarrus Vocational Opportunities
Phone: 704-793-1314

Daymark
Phone: 704-939-1100

Developmental and Behavioral Pediatrics of the Carolinas
Phone: 704-403-2626

Exceptional Children's Assistance Center (ECAC)
Phone: 704-892-1321 or 800-962-6847

Family Support Network of Southern Piedmont
Phone: 980-522-8740

TEACCH
Phone: 704-563-4103

Refer to the Resource
CAFÉ for additional resources in
Cabarrus County.

www.ResourceCAFE.org