

# The Right Call Every Time. Your Medical Home.

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Remember you can  
call 24 hours a day,  
7 days a week.



## WHAT IS A MEDICAL HOME?

A Medical Home is the **one place** you take your child for **all** their health care needs:

- checkups
- sick visits
- accidents
- special health needs
- immunizations (shots)



A Medical Home is a doctor's office, a community clinic, or a local health department. The staff there knows you, your child, and your child's health history.

## WHY DOES EVERY CHILD NEED A MEDICAL HOME?

You want to take your child to someone you know and trust. A Medical Home offers the **very best care**. Because the staff knows your child, they can:

- Make sure your child gets the checkups, screenings, and shots they need to stay well
- Work with you in planning your child's care
- Tell you about community programs and resources that may be helpful
- Help you locate the right specialists and equipment for your child



## THEN WHEN YOUR CHILD IS SICK OR HURT...

**YOU HAVE SOMEONE TO CALL FOR HELP!**  
THE STAFF AT YOUR MEDICAL HOME CAN TELL YOU IF YOU SHOULD:

- **Treat your child at home.**  
They will tell you how.
- **Come to the doctor's office.**  
They will make an appointment for you.
- **Go to the Emergency Room.**  
The Emergency Room is for true emergencies – times when children may lose their life or risk their health without immediate treatment. It is rare when children need to be seen in the Emergency Room.



For help finding a Medical Home or for information on free or low-cost children's health insurance, call the **N.C. Family Health Resource Line** at **1-800-367-2229**.

